

PRESS RELEASE

AGL launches specialist repair network catering for UK's half-million holiday travel vehicles

- Latest AGL venture offers specialist repair service for UK's 550,000* motorhomes
- Brits spend £250m each year on motorhome insurance
- Conventional repair networks can't accommodate larger vehicles

2 March 2018 – Activate Group Limited (AGL) - the insurer solutions, fleet and risk management provider - has formed a new venture offering a specialist motorhome repair service. The first of its kind, the new network will help insurance providers deliver a first-class service to their customers among the UK's motorhome and caravanning community.

Motorhome Repair Network (MRN) comprises a nationwide network of specialist repair centres, strategically located within easy reach of the popular holiday destinations to which up to 550,000 UK motorhomes and caravans travel every year.

“AGL is stepping in to fill a significant gap in the market,” says AGL Chairman Mark Wilcox. “Without access to a network of specialist repairers who are used to dealing with motorhomes, caravans, horseboxes and GRP repairs, insurance providers have no option but to route customer repairs through their existing networks. All too often, this results in valued customers encountering delays or receiving sub-standard service.

“Many non-specialist repairers don't have repair bays wide enough to cater for motorhomes and other leisure vehicles. Some simply lack the specialist expertise or equipment to carry out the work to the highest standards. Now, for the first time, AGL's Motorhome Repair Network offers a specialist repair network that insurance providers can have complete confidence in.”

All repairers included in AGL's Motorhome Repair Network are accredited to ISO 9001 or PAS 125 standard, and can reset ADAS and radar driver assistance systems, which are now fitted as standard to most motorhomes.

An additional key benefit of AGL's Motorhome Repair Network will be the provision of **courtesy holiday travel vehicles**. “For insurers,” Mark Wilcox comments, “the combination of a dependable specialist repair network and ready access to appropriate courtesy replacement vehicles should mean no more disappointed customers whose holiday have been badly disrupted.”

ABOUT ACTIVATE GROUP LTD (AGL)

[AGL](#) is the holding company for a group of businesses in the fleet incident management, risk management and insurer solutions sector. Based in the UK, AGL also has offices in the United States and South Africa. AGL provides a differentiated offering to clients via a sector-leading executive team, best of breed technicians, and high-quality customer service, combined with proprietary designed case management and proven artificial intelligence.

Businesses within the AGL Group

[Sopp + Sopp](#) - Bespoke end-to-end claims management services for commercial, fleet and HGVs, delivering significant cost savings

[Sopp Parts](#) - A specialist automotive parts and consumables provider with a focus on ensuring vehicle integrity throughout the entire life cycle

[Car Repair Network](#) - Approved nationwide repair network for personal lines insurance claims

[Vigilance](#) – Specialist insurance claims technology services company applying telematics, data analytics and artificial intelligence solutions to help clients reduce indemnity spend and increase the speed of settlement

[RVM Assist](#) - A leading provider of driving risk management services to the UK fleet industry. Based in Leeds, West Yorkshire, the company offers a consolidated solution to its clients that includes a range of risk assessment and driver training tools.

Editors' notes

*Source – the National Caravan Club

Media Contact

Stephen Tacey 07801 432220